



Dear Resident,

We hope you are looking forward to the upcoming event.

We're writing to provide you with further details about this year's festival and to address any concerns you may have.

The event will take place from **Thursday 24th to Sunday 27th July 2025**, with the main site build beginning on **Monday 7th July** and site de-rig scheduled to complete by **Wednesday 6th August**. The event has been carefully planned in partnership with the **Safety Advisory Group**, which includes representatives from the Police, Emergency Services, Highways, and Licensing.

Key Event Info:

- **Campsite opening:** 9am, Thursday 24th July
- **Campsite closing:** 12pm, Monday 28th July
- **Event opening hours:**
 - **Thursday:** 2pm–11pm
 - **Friday:** 10am–1am
 - **Saturday:** 10am - 2am
 - **Sunday:** 10am - 11:30pm

Anticipated Busy Periods:

- **Thursday & Friday:** 9am–1pm and 3pm–5pm
- **Monday (28th July):** 9am–3pm

Resident Support & Contact:

If you have any concerns, queries, or complaints during the event period, please contact our resident support line on **07981819247**. This number will be active from **Wednesday 23rd to Monday 28th July**. Alternatively, you can email info@escaperecords.co.uk and this inbox will also be monitored during the aforementioned duration.

Additional Info:

- **Sound Checks:** Will not begin before 9am and will be limited to one stage if needed.
- **Litter & Waste:** Managed by professional contractors with daily cleans. If you notice any litter caused by the event, please let us know and we'll dispatch a clean-up team.
- **Security & Traffic Management:** On-site 24/7 from the start of the build to the end of break-down. Our dedicated traffic management and security teams will be clearly identifiable and available to assist if needed.

We have worked closely with the local authority to implement a robust traffic mitigation plan and are committed to keeping disruption to a minimum.

Please don't hesitate to reach out if you need more information or assistance on any matter.

Warm regards,
The Escape Records Team