

Dear Ann

Further to you contacting us regarding the 41 bus service. You will be aware that we have previously been made aware of parent/carer concerns each of which we have investigated and monitoring inspections undertaken by the Council and operator. On each occasion we were satisfied that the operator was complying with the rules of his operation. The school have been made aware of the issues raised to us and have supported us in advising the children on the vehicle about respectful travel for all passengers, all additional items that need to travel should be stored safely and not take up a seat unnecessarily. We will continue to monitor and review this service with the operator.

I trust that this information is helpful to you.

Kind regards

Kerry

*Kerry Crow*

**Team Leader**

**Transport Commissioning Service**

**1<sup>st</sup> Floor**

**4 Civic Way**

**Ellesmere Port**

**Cheshire**

**CH65 0BE**